

DISASTERS DISCOVERY BEFORE INJURY RECOVERY

23 July 2009 HILTON ADELAIDE, VICTORIA SQUARE

“Tell me and I will forget,
show me and I will remember;
Involve me and I will understand”

– Chinese Proverb

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PRESENTED BY

SESSION SUMMARY

8.30AM

Registration

9.00AM

Opening Remarks

Hon Paul Caica MP

Minister for Industrial Relations

9.20AM

National Harmonisation of OHS Laws: What this will mean to you – and when

Barry Sherriff

Lead Partner of Freehills' OHS practice - member of the National OHS Review panel

The reports of the National Review into Model OHS Laws have now been considered and decisions made by the Workplace Relations Ministers' Council. A model Bill is being drafted. But what will this mean to you? What will you be required to do and what will you be able to expect from others?

In this session, Barry Sherriff, who was a member of the panel that undertook the review and made the recommendations, will look at:

- the key themes of the reports
- how the move to practical rather than legal relationships for duties, obligations and rights will work in practice
- corporate and individual duties and how to comply
- workplace consultation, representation and union right of entry for OHS

Following this session, participants should be able to assess how these changes will impact their business and what they must start doing to meet the changes.

10.00AM

Maintaining OHS Improvement During Economic Downturn

Sean Bourke

Risk & Safety Manager SA/NT, Woolworths Limited

Shrinking budgets, shrinking staff numbers (in both Health & Safety practitioners and operational staff) and an uncertain future for your organisation?

If you are experiencing any of these trends then what can you do to maintain and improve your organisation's Health & Safety performance?

In this session you will receive ideas, suggestions and solutions to issues that many OHS practitioners are faced with at the moment.

10.30AM

Morning Tea

11.00AM

INFORMATION SESSIONS - CHOOSE A, B OR C

Risk Management Planning – Tour Down Under

A

Dave Paparella

SA Police

SafeWork SA 2008, Best Public Event Safety

The Tour Down Under is Australia's premier international cycling event held in January in this State. SAPOL is a significant partner in the ongoing success of this event. Risk assessment and management is a significant driver of SAPOL operational planning.

This, coupled with SAPOL's Problem Solving Methodology, forms a very credible method of assessing and recognising potential problems and formulating solutions to eliminate or reduce risk. Aspects addressed include:

- health and safety of SAPOL employees, cyclists, spectators, workers, volunteers and providers;
- emergency procedures to ensure safe access and egress;
- integration of environmental health issues into the planning such as food safety, waste disposal, weather extremes and local environmental issues;
- safety and certification of all hazardous plant, equipment and amusement structures;
- safety at entertainment events connected with the Tour Down Under; and
- event security.

Career Paths & Training Available in OHS

B

Helena Jansen

Training & Development Manager

National Risk Solutions

Helena will discuss the OH&S career pathways that are generally available in a range of different industries. Helena will also discuss critical training elements to further a career in your chosen industry or profession.

Status of review of OHS regs in SA (including Codes of Practice)

C

Julie Gillman-Smith

Chief Policy Officer, OHSW Programmes

- Policy and Strategy Group

SafeWork SA

South Australia has been well served by the OHS&W Regulations over the past decade. These Regulations have reached an historical milestone where, under South Australian legislation, they require review. The presentation will describe developments in the review of Parts 1, 2 and 6, which covers overall principles, general workplace regulations and administration matters.

And the review of the more technical area of the regulations - Part 5 - Hazardous Work. A primary consideration has been to ensure the Regulations reflect the best possible contemporary regulatory practice and also explore opportunities to minimise the burden on industry by reducing 'red tape' where this can be achieved without compromising safety standards. It also means looking at the effort required by people in the workplace to work out how to achieve compliance - and what would assist people to fulfil their workplace safety obligations.

and

National Heads of Workplace Safety Authorities - Joint national compliance programmes

Mardi Webber

Principal Industry Advisor - Preventions Team
SafeWork SA

The Heads of Workplace Safety Authorities (HWSA) is a group comprising of senior management of the peak bodies responsible for the regulation and administration of OHS in Australia and New Zealand. HWSA undertakes national compliance campaigns targeted at specific hazards within industry that have been identified as national priority areas. This presentation will provide an overview of how HWSA compliance campaigns are conducted, as well as a summary of recent HWSA campaigns completed or currently being undertaken.

11.40AM

What Went Wrong – A Case Study in a Damaging Incident

Neville Betts

CFSIA

This session will outline a recent incident that resulted in serious injuries, requiring the hospitalisation and long term rehabilitation of the involved worker.

During this session, the concept of an organisational damaging incident being predictable will be discussed. Predicting a damaging incident is best achieved where the employer understands that causal factors include both 'latent conditions' and 'active failures' which are readily identifiable to even the most inexperienced worker.

12.40PM

Lunch

1.20PM

Healthy Worker, Healthy Business - The Big DEAL

Dr Peter Dingle

*Professor in Health & Environment
Murdoch University*

The seemingly insignificant choices you make each day can make or break your health. This program utilises fresh research on Diet, Environment, Attitude and Lifestyle, including the newest information on the brain - how it responds to nutrition, exercise and stimulation via new skilling. You can increase your success, health, productivity and wellbeing today, with some simple changes.

Many people in business begin to experience serious health problems after 40, although the genesis of such problems begins much earlier, usually as a result of the influences of Diet, Exercise, Environmental toxins and Stress. As well as destroying quality of life and limiting overall potential, poor health makes individuals less productive by eroding mental and physical strength. It also contributes significantly to time wastage. The average age of heart attack and stroke is now 56 for men and one in 10 occur before the age of 40.

Exploding old belief systems, this program dispels myths and confusion around how to create long lasting wellbeing. It puts the real facts at your fingertips, then provides you with personalised options to ensure your choices get you the best out of your future.

The DEAL is a unique program integrating Diet, Environment, Attitude and Lifestyle to produce a long, healthy and successful future.

SESSION SPONSOR: 

2.00PM

Weather Effects on Workplace Safety

John Nairn

*Supervising Meteorologist Weather Services
Australian Bureau of Meteorology*

In South Australia the Bureau of Meteorology provides warning services for severe weather (wind, rain and storm surge), severe thunderstorms (wind, rain, large hail and tornadoes), ocean and coastal marine winds (strong, gale, storm and hurricane), fire (CFS Total Fire Bans), agriculture and pastoralists (advice for frost, downy mildew, barley and sheep graziers), aviation (airport warning, ditching report, search and rescue), motorists (road weather alert for Adelaide & Hills) and tsunamis.

Environmental emergency services are also provided for animal and plant disease outbreaks (foot in mouth) and release of hazardous materials (HAZMAT and CBRN).

Elaborate briefings are also provided to media and emergency services.

The Bureau of Meteorology has been extremely successful in providing relevant services to a wide range of users through the Internet. This session will explore what is available and how this medium will change over the coming years.

Finally, the richness of web accessed radar data will be explored. Internet access to this rich data source permits users to refine their personal understanding of most hazardous events.

2.30PM

INFORMATION SESSIONS - CHOOSE D, E OR F

Road Map to an Intrinsic and Resilient Safety Culture D

Mark Rogers

*ETSA Utilities
Safework SA 2008 Best Workplace Health & Safety
Management System Award Winner*

This presentation is about how one company is developing an 'Intrinsic and Resilient Safety Culture' – the ultimate safety goal for any organisation.

Achieving a Safety Management System which complies with recognised OHS Audit protocols is important, but this alone will not create a strong safety culture where everyone believes all incidents can be prevented.

This innovative safety journey has enabled ETSA Utilities to achieve a commitment throughout the organisation which is actively demonstrated by accepting that working safely is 'the way we do business'.

Managers and employees are 'set up to succeed', not only by being encouraged to apply safety 100% of the time, but by being supported if they raise a safety concern. The organisation treats unplanned incidents as a learning opportunity to add value to the ultimate goal of being an organisation with an 'Intrinsic and Resilient' safety culture.

OHS Prosecutions - Hard Lessons To Be Learned? E

Karl Luke

Donaldson Walsh Lawyers

Every year SafeWork SA prosecutes a number of South Australian employers for breaches of the Occupational Health Safety and Welfare Act. In almost all cases, SafeWork SA relies on the occurrence of an industrial accident to provide necessary evidence of the employer's failure to comply with its statutory duty to provide a safe place of work for its employees.

SafeWork SA seeks to name and shame those employers found guilty by the courts. Is this approach to enforcement the best way of achieving better safety outcomes for employees?

What lessons can be learned from these cases?

Do these cases provide guidance on how employers should establish, implement and execute OHS management plans?

Are there any lessons to be learned on how to properly investigate industrial accidents in the workplace?

This paper will examine actual safety prosecutions in the courts to determine just where the employers in question went wrong and what lessons can be learned so that other employers can avoid a similar fate.

Manual Task Audits – Discover the Way Forward F

Cris Wehr

Pinnacle Workplace Consultants

The safety performance of an organisation results from the dynamic interaction of environment, behaviour and person-based factors.

Manual Task observation audits assist to identify unsafe acts and conditions that may contribute to injuries as well as enhancing morale by reinforcing safe behaviour. Furthermore, they focus attention on safety and clarify safety standards by identifying systems that are working well and those that require improvement. However, for auditing to be beneficial you need to know what to look for, how to assess risks and how to encourage employees to view audits as a learning opportunity, not a dreaded experience.

This session will provide you with skills and tools to objectively audit at risk work practices and postures and improve safety in your organisation by enhancing accountability and responsibility.

3.10PM

Afternoon Tea

SESSION SUMMARY

3.30PM

Panel discussion: Men are Safer than Women

Facilitator: Dr Peter Dingle

In the never ending battle of the sexes equality has seemingly been achieved. Or has it?

We are now in an age where the gender of workers is not a restrictive factor in the ability to perform job tasks. But does the gender of a person impact on their ability to perform these tasks in a safe manner?

This session will attempt to provide these and many more answers.

For:

Stephen Thomas *ASC*
Karl Luke *Donaldson Walsh*
Neville Betts *CFSIA*

Against:

Debbie Black *FSU*
Lee-Anne Folkers. *St George Bank*
Dr Kevin Purse *Uni SA*

4:15PM

Dealing with Aggressive Customers: A Review of Best Practice

Professor Duncan Chappell

Former Director, Australian Institute of Criminology

The actions of some aggressive customers, such as belligerent politicians in a local restaurant, a recalcitrant celebrity aboard an international flight, an intoxicated sportsman apprehended by police, or feisty union officials tend to make media headlines. But in most cases the behaviour of angry and disgruntled clients goes unnoticed and unreported except by those most affected – the countless numbers of workers in restaurants, airlines, health facilities, social service and regulatory agencies, transportation and other sectors of industry who on a daily basis experience physical and verbal abuse in the course of their employment.

This presentation is about the measures that can be taken to prevent or manage the risks associated with this occupational hazard, based on a review of best practice both in Australia and abroad.

4.55PM

Closing Remarks

5.00PM

Drinks & Nibbles

5.30PM

Close

SPEAKER BIOS

Barry Sherriff



Barry is the lead partner for the firm's Occupational Health & Safety practice. He provides clients with integrated advice dealing with potential liabilities and outcomes, including OH&S, workcover claims and return to work obligations, discrimination and workcover premium issues. Barry also focuses on developing proactive strategies for compliance and accident prevention. He advised and represented the Victorian Congress of Employer Associations in the review and negotiation of the new OH&S Act.

Industry Experience

Barry has represented clients across industries including health care, banking, transport, manufacturing, mining and government. His specific experience has included:

- developing and value adding to risk management and OHS strategies, including corporate governance, reporting and integration;
- structures and procedures for contractor safety and incident response;
- developing injury and claims management systems and return to work/rehabilitation procedures;
- coordinating OH&S/dangerous goods compliance and risk management audits;
- advising on legal obligations and compliance methods, including integration of OH&S into employment practices and procedures;
- representing employers in prosecutions, notice appeals, at inquests and in dealing with the authorities;
- assisting clients in obtaining licences and licence renewals under the Safety Rehabilitation and Compensation Act (Cwth) and State legislation advising on issues arising in relation to licence compliance;
- assisting Comcare non-government licensees with the management of relationships with Comcare and the Safety Rehabilitation and Compensation Commission

- advising Comcare licensees and potential licensees on issues arising under Federal OHS legislation and regulations,
- including compliance obligations, incident notification and investigation issues; and
- developing and facilitating various training workshops tailored to client needs in areas including leadership, culture, relationship management and risk management

Sean Bourke



Sean is a Chartered Professional Member of the Safety Institute of Australia and a Registered Safety Professional.

Sean is employed with Woolworths Limited as the Risk and Safety Manager for South Australia and the Northern Territory.

Sean is a member of the Safety Institute of Australia, SA Division and a member of the SISA Executive Committee.

Sean has a varied career history having lectured in OH&S at the Northern Territory University, worked in Northern Territory Government with Courts Administration (JP), conducted marine oil pollution response training, worked in manufacturing (vehicle and foundry) and briefly in mining.

As the Risk and Safety Manager SA/NT Sean is accountable for the maintenance of self insurance practices within South Australia and the Northern Territory.

Sean's previous role within Woolworths was to provide support to all brands (Supermarkets, BIG W stores, BIG W Monarto, Petrol, BWS, Dan Murphy's, Supply Chain, Dick Smith/Tandy) to facilitate the implementation of the Woolworths Safety Management System through the provision of advice and training to management and their teams.

David Paparella



Inspector David Paparella joined South Australia Police (SAPOL) in January 1977 and after completing training was posted to Port Adelaide Patrols in

March 1979 as a Probationary Constable. After attaining promotion to Senior Constable he was promoted to patrol sergeant in August 2000.

In 2006 after remaining in the operational environment for 27 years, he was seconded to a corporate project and after further secondments to the Northern Operations Service, World Police and Fire Games and Police Security Services Branch he was promoted to Inspector at the State Duty Office in August 2007.

In January 2008 Inspector David Paparella moved to his current position as the Officer in Charge of the Emergency and Major Event Section (EMES), a section within the State Protective Security Service of SAPOL. EMES are tasked with safely managing the Tour Down Under in accordance with SAPOL's Vision and Mission and SAPOL policies and procedures. The over-arching role of EMES is to coordinate and assist with the planning and preparation relative to:

- Special and Major public events and police operations;
- Planning in partnership with SAPOL's Local Service Areas & Branches;
- Allocation of appropriate resources; and
- Risk management for events and preparation and testing of emergency plans.

As the Officer in Charge, he oversees all planning arrangements of the EMES staff.

Helena Jansen



Helena Jansen is the Training & Development Manager of National Risk Solutions an RTO which focuses on safety management

training. Helena is a professional training administrator with extensive experience in VET and the compliance requirements of the training and education sectors in both public RTO's and senior secondary schools.

Helena has specialised in providing career advice on training options to those changing career paths or improving their employability skills.

Julie Gillman-Smith



Julie is currently Chief Policy Officer for OHS&W Programs at SafeWork SA. She has been working in the OHS Policy area for the last 10 years. Julie

participated in a number of major State legislative reforms including the Stanley Review which culminated in the SafeWork SA Amendment Act and the Regulation Reviews of Amusement Structures and Asbestos. She also undertook a review of the Petroleum Products Retail Outlets laws. Currently, Julie is coordinating a group that is reviewing Parts 1, 2 and 6 and Part 5 of SA's OHS&W Regulations. She is also participating in the National Review of OHS model legislation to consider proposals and to ensure South Australian interests are fully represented.

Mardi Webber



Mardi has been working in the area of OHS for the last 20 years. OHS roles have included OHS Manager, Australia Post; OHS consultant for a

private consulting company, OHS consultant at WorkCover Corporation and currently, Principal Industry Advisor, Prevention Team, SafeWork SA. Mardi's qualifications include a Bachelor of Arts, Graduate Diploma in OHS Management and a Graduate Diploma in Health Counselling. Mardi has had experience working with a range of different industries, including the health, retail and manufacturing sectors. Her current role also includes project management for a Heads of Workplace Safety Authorities (HWSA) national compliance campaign in the manufacturing sector.

SPEAKER BIOS

Neville Betts



Neville is a Registered Safety Professional (RSP) who has worked across all industry groups. He has completed the Victorian SafetyMAP Auditor Course

and has been editor and publisher of the journal 'Safety in Australia'.

Neville currently works as a 'part time' Senior Lecturer at Monash University Faculty of Medicine, Department of Epidemiology & Preventative Medicine, where he is course coordinator and presenter for course MPH2076, Safety Management Systems.

Neville also works as a 'part time' Senior Lecturer with the RMIT University, Department of Applied Chemistry, Faculty of Applied Science, where he presents in two-second year and other postgraduate (PG1) subjects, PUBH 1360, OHS Management Systems and Standards, and PUBH 1361, Risk Management, and PUBH 1358 Occupational Hazards and Controls 1.

Neville has 30 years specialist consulting experience in the fields of Occupational Health & Safety, Risk & Crisis Management and Planning for Emergencies with a diverse range of clients. He has been a Senior Executive with the Commonwealth Government and Telstra Australia.

Neville is a previous member of Standards Australia Environment, Safety and Materials Standards Board and has represented Standards Australia at both International Standards Organisation (ISO) in Geneva and the European Standards Association (CEN) in Brussels, Belgium.

Dr Peter Dingle



Dr D has a Bachelor of Education in Science, Bachelor of Environmental Science with first class honours, and a PhD.

Dr D is an Associate Professor in Health and the Environment at Murdoch University and one of Australia's best motivational health speakers. He has spent the past twenty years as a researcher, educator, communicator and author.

He has more than 100 scientific papers. Dr Dingle currently has 6 books in print with the latest ones "My Dog Eats Better Than Your Kids" and "Is your home making you sick".

He is a regular in state and national print media and may be heard weekly on radio and TV, reporting on health and the environment. He was the presenter on the award winning SBS program "Is Your House Killing You", he is seen regularly on "Can we help" on ABC and is currently filming his second TV series.

Dr D does more than 200 professional presentations a year including whole day workshops.

In his spare time he practices what he preaches, rides a bicycle to work, loves his wife, the beach and the gym, juggles, plays with a unicycle and cooks a mean minestrone (but not all at the same time!).

John Nairn



Over 25 years John's meteorology career has taken him across diverse environments ranging from Darwin in the Northern Territory to the Shackleton

Ice Shelf in Antarctica. Services include aviation, marine, agriculture, utilities, public and warnings, and briefings for the Olympic and Paralympic Games (2000).

As a severe weather meteorologist John has been deployed interstate to the 1993 and 2001 NSW and 2003 Victorian Bushfire emergencies. These efforts have been recognised by the Victorian Premier's Commendation (1993) and the WMO (World Meteorological Organisation) Group Excellence Award (2004). The South Australian Country Fire Service Chief Officer's Commendation has since been

awarded for services in support of the Wangary (2007) and Kangaroo Island (2008) Bushfires.

John recently published "All natural hazards risk awareness in Australia: examples of community engagement", Risk Wise (2008), and has recently led a national capacity assessment of Nauru's Tsunami Warning and Mitigations system in his capacity as natural hazards expert.

As state manager for the Bureau of Meteorology's South Australian forecasting office John is continually searching for improved weather services that better target community needs. The 2009 severe heat wave is an example where the Bureau is now negotiating with emergency agencies in South Australia for new and improved services.

Mark Rogers



Mark Rogers has worked as an Occupational Health & Safety professional spanning some 30 years, complemented by tertiary qualifications in the field.

He has achieved significant results in the various positions he has held in terms of reduced injury rates, organisational and personal recognition.

Starting at the National Safety Council, Mark introduced the South African 5 Star Safety Management System into Australia. He moved on to roles of National Safety Manager in Delhi Petroleum, then SANTOS, working in Offshore and Onshore oil and gas production. He is currently the Manager Health & Safety at ETSA Utilities, achieving leading edge Safety Culture in the electricity distribution industry. At ETSA, Mark has led the organisation to achieve the lowest claims rate in its history achieving the highest status in SafetyMAP, AS4801 and full compliance with the Self Insurance Standards. ETSA was awarded the 'Employer of the Year' for Safety in 2006 and 'Best Workplace Health and Safety Management System' in 2008, culminating in being a finalist for the National Awards.

Former Industry representations include the Standing Committee of the National Health and Safety Commission; a Commissioner with the SA Occupational Health and Safety Commission and a member of the Ministerial Advisory Board.

Karl Luke



Karl is a founding partner of law firm Donaldson Walsh where he leads the firm's Workplace Relations and Safety practice.

Admitted to practice in South Australia in 1989, Karl has practiced extensively in the South Australian industrial and workers compensation jurisdictions (as both a barrister and solicitor) with a recent emphasis on industrial relations and safety law.

Karl advises employers on occupational health and safety issues such as accident investigations (including investigations regarding bullying and sexual harassment), OHS management systems as well as representing employers in safety prosecutions in the South Australian Industrial Magistrates Court.

Having recently completed a Graduate Diploma in Labour Relations Law at Melbourne University, Karl is also a past lecturer at the University of Adelaide Law School in "Workers Compensation Law".

Karl is a nationally accredited trainer in workplace training and assessment and provides training services for employers on industrial relations, occupational health and safety and for workers compensation industry stakeholders on a regular basis.

Karl has presented at numerous conferences including the Society of Labour Lawyer's Both Sides of the Fence conferences and at last year's SISA Conference - Courage Under Fire.

Cris Wehr



Cris Wehr is Company Founder and Managing Director of Pinnacle Workplace Consultants Pty. Ltd. A Physiotherapist with more than 17 years

experience in occupational health and safety, Cris spent her early years in Regional South Australia where she managed an Injury Prevention and Rehabilitation Unit that specialised in the provision of services to heavy industry and healthcare facilities. Returning to Adelaide in 2000, Cris recognized a gap in the injury prevention market and established Pinnacle Workplace Consultants. With her vision of creating safe and healthy workplaces, Cris has grown Pinnacle to become a recognised leader in the provision of tailor made, integrated injury prevention and wellbeing programs, providing services to a range of clients from small businesses to large corporates.

Cris and her team believe in developing a partnership approach with their clients in order to deliver tangible high quality outcomes for both the organization and their employees. Some of the companies who have benefited from Pinnacle's approach include OneSteel (nationally), BHP Billiton, Lifecare, Wolf Blass Packaging, Pacific National, Country Health SA, Attorney General's Department and the Department of Education and Children's Services.

Duncan Chappell



Duncan Chappell, a lawyer and criminologist, is currently a Professorial Fellow in the Center for Transnational Crime Prevention, University

of Wollongong and an Adjunct Professor in the Faculty of Law, University of Sydney, a former Deputy President of the Australian Federal Administrative Appeals Tribunal, and former Director of the Australian Institute of Criminology, he has held senior academic posts in Australia, Canada and the United States, and continues to be an Adjunct Professor of Criminology at Simon Fraser University in British Columbia, Canada. He has also been a frequent consultant to government and international bodies including the United Nations, International Labor Organisation and the Commonwealth Secretariat.

Duncan Chappell has published widely on a range of crime and criminal justice issues, including criminal violence. His most recent publications include co-author, with Vittorio Di Martino, of *Violence at Work* ILO: Geneva (3rd Ed) 2006; and with Kimberley Rogers of *Preventing and Responding to Violence at Work* ILO: Geneva 2003.

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REGISTRATION FORM

Registration Details

Registrations can be made at www.nbaevents.com.au or by faxing the registration form to 08 8352 8077 before close of business on Wednesday 15 July 2009.

The registration fee includes meals and refreshments. Copies of the presenters' papers will be available from the SISA website www.sisa.net.au post-conference. Confirmation of registration will be sent by email within 7 days of receipt of your registration. Please keep a copy of this registration for your records. Please note that the registration fee applies to one delegate registering. It is not possible to share one registration fee between several people. SISA and nb&a events reserve the right to make changes to this program and speakers in the event of any unforeseen circumstances which may arise.

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Price (including GST)

Early Member Registration Fee (Until 30 June 2009) \$ 299.00

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Please indicate which workshops you would like to attend

11.00am A or B or C

2.30pm D or E or F

Mobility or dietary requirements?

Yes. Please specify _____

Please tick this box if you do not want your details to appear on a list of delegates.

Will you be staying for post conference drinks & nibbles?

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